# New Tesla Owner Orientation Guide

With the aim of helping new Tesla owners get started driving their brand new cars, we've put together this guide with some of the more popular questions and answers.

**How do I turn on the car?**
Back to basics. It may seem an obvious one, but hey, we wondered this ourselves the first time we drove a Tesla. Just press the brake pedal :)

**Where's the parking brake?**
Switch to Park mode by pushing the grey button on the right stalk. For Model 3/Y owners, enable the parking brake by holding the same grey button for around two seconds. An indicator will appear on the screen.

**How do I switch gears?**
With the brake pedal pressed, move the right stalk down for D(rive), up for R(everse), and hold it in the middle for N(eutral).

**How do I open the glove box?**
In the Model 3/Y, Go to Quick Controls > Glovebox.
In the Model S/X, there's a button at the left of the glove box that allows you to open it.



**How to set up profiles and pair them with a key?**
The Model 3/Y comes with a key card, the Model S/X comes with a key fob. The Model 3 allows you to use a smartphone as your key, the Model S/X doesn't. Key fobs are available for purchase to Model 3 owners.
Set up your phone as a key (Model 3 only):
- Make sure the Bluetooth is turned on
- Make sure you have your key card with you
- Get in the car and follow instructions in the screen

Create a new profile (all models)
- Tap on the user icon
- Add new driver and tap 'Create'
- Adjust seats and side mirrors and save

Pair your key with a profile (all models)

- Model 3/Y: Controls > Locks
- Model S/X: Pair with the desired key fob when creating the new driver profile.

**Windshield Wipers:** In the Model 3/Y, press the windshield wiper button on the left stalk to bring up the wiper icon on the touch screen.

**How to restart the main screen?** On the steering wheel, hold both scroll wheels for 10 seconds. This can be done whilst driving without any loss of drive functions.

**Charging best practices**
1) Power outlets. Ask your electrician to advise on what type of power outlet you can install (it'll depend on your electric panel). The most common options are:
- Tesla Wall Charger: 80 amps, charges 42-54 mi/h.
- NEMA 14-50: Recommended by Tesla, charges 26-34 mi/h.
- NEMA 14-30: The next best thing if you can't install the previous one.

2) To ensure your battery has a long life, Tesla recommends charging no higher than 90% unless you're going on a trip.
3) Tesla also recommends not leaving your car parked without charging if the battery is under 20%.
4) Cold weather affects range, don't panic.

**Supercharging best practices**
- At regular SuperChargers (charge power of 120/150 kW), always try to use the spots where both stalls are free (check the number and letter at the foot of each stall), it'll charge faster. At V3 Superchargers (charge power of 250 kW) and Urban Superchargers (charge power of 75 kW), this doesn't apply.
- Charging the last 20% is slower than charging up to 80%.
- Superchargers (and all public chargers) are not parking spots. Move your car once you've finished charging so others can use the spot (also, Tesla charges idle fees if you don't).

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**Where do I see Sentry Mode event reports?**
Sentry Mode is a great security feature that uses your car's cameras to record its surroundings. You're going to need a USB or storage drive to be able to save and then watch the videos on your car's screen (MCU2 only), and you should set this up ASAP to avoid anything happening to your car and not having a record of it. Here's an article with more information on storage options https://tslttr.com/sentry

**How do I watch Dashcam videos?**
Dashcam videos are recorded while driving. As with Sentry Mode, you also need a USB drive to save the videos. To save the last 10 minutes recorded by the cameras, tap on the Dashcam icon on the screen. To watch the videos on the car (MCU2 only), you can use the 'Dashcam Viewer' http://tslttr.com/dascham-viewer

**Autopilot**
Autopilot comes with the standard offering but it may not be available when you first drive home from the Tesla store as it needs a few miles to get trained and calibrated. It's not a bad idea to get familiar with the car before enabling Autopilot for the first time. Basic Autopilot does not include Navigate on Autopilot, Auto Lane Change or Autopark. These are part of the Full Self-Driving (FSD) package.

To activate Autopilot, the Model 3/Y uses the gear stalk. Push down twice to engage Autopilot, and up once to disengage. The Model S/X uses the cruise control stalk, push down twice to engage Autopilot, and push the button on the end of the stalk to disengage. You can also disable Autosteer by slightly turning the wheel. Even with Autopilot engaged, you must pay full attention to the road, Autopilot does not make the vehicle autonomous.

**Navigate on Autopilot (NoAP)**
NoAP is part of the FSD features. To enable NoAP, go to the Autopilot settings menu and tap 'Customize NoAP' to configure it. You can: a) Enable it at the start of every trip b) Require lane change confirmation c) Require lane change notification. To confirm a lane change use the turn signal lever or gear stalk  in the Model 3/Y, and the cruise control stalk in the Model S/X.

**Autopark**
Autopark is part of the Full Self-Driving features. Autopark is not always available, your Tesla will offer it when the environment is appropriate.

**How to plan a road trip?**
The car's navigation system calculates where you should stop to charge and for how long. If you're open to which route to take, this is probably the easiest way to plan a road trip with a Tesla. However, if you want to take a specific route, stop at a certain place, or plan from your computer, I highly recommend this website https://abetterrouteplanner.com/

**Tesla owners refer to their cars by their name, how do I give mine a name?**
On the screen, tap on the Tesla T, then tap on the name:



A dialogue to edit the name of your Tesla will appear.

**Easter eggs, secret box, and more (Toybox)**
Here's where the magic lives, where the Easter Eggs hide, and where the most fun things can happen. Tap on the Toybox icon on the Application Launcher.

**Voice commands**
Crowdsourced reference of Voice Commands discovered in latest versions of Tesla OS https://teslavoice.glideapp.io/

**Useful links**
- Tesla FAQ https://tslttr.com/FAQ
- Online resources https://tslttr.com/resources
- Model S accessories https://tslttr.com/ms
- Model 3 accessories https://tslttr.com/m3
- Model X accessories https://tslttr.com/MX
- Model Y accessories http://tslttr.com/my